

DR CHRISTINE THEVATHASAN



On behalf of Dr Christine Thevathasan and staff, we would like to welcome you and to thank you for choosing our practice for your gynaecological care.

A registration form is available on the website which we require you to **complete and bring with you** to your appointment. We will confirm your appointment with you by mobile SMS or phone message a few days prior to your appointment. In the event that you are not able to attend, notification needs to be received at least 48 hours prior to the appointment or a cancellation fee may apply. **We request payment of your account on the day of the consultation.** We accept VISA/MasterCard/Amex, EFTPOS, cheques or cash.

The **Malvern Rooms** are at 157 Wattletree Road, Malvern. This is between Cabrini Hospital and Glenferrie Road on the corner of Nicholls Street. Parking is available behind the building or on the street. Please note Wattletree Road has a clearway operating on our side of the road from 4.30pm. The **Brighton Rooms** are at 117 Bay Street, Brighton on the corner of Berwick Street. Parking is usually quite easy on site or on the street.

FEES

Initial Consultation (To be advised by rooms)
Medicare Rebate (To be advised by rooms)

Other fees may be applicable to your consultation depending on what procedures are performed on that day. These are available on request. Certain conditions may also require pathology samples to be taken for analysis and this will incur a separate account generated by the pathology company.

REFERRAL

According to the Health Insurance Commission it is the patient's responsibility to get a referral and ensure that it is kept up to date. Referrals from a specialist are only valid for 3 months. Referrals from a GP are valid for 12 months. A new referral is required every time you present with a new condition. We would prefer to have seen your referral before your appointment so that we can make sure that we have all the required information e.g. results. Faxing it in is very helpful.

CONSULTATION

We reserve half an hour for your initial consultation to provide sufficient time to determine your requirements and to answer any questions you may have regarding your treatment. If you arrive **late** for your appointment, it will limit the time available to you and may mean you will have to return on another day to complete the consultation.

A note on some specific types of appointments:

- If you are coming because of an abnormal smear or if your GP feels you should have a colposcopy, your appointment will need to be at the Malvern rooms.
- If you are coming for an IUD, this will usually require 2 appointments to ensure all the requirements are met.

We have also included information regarding our privacy policy. If you have any queries in the meantime please do not hesitate to contact us on 9500-9099. Our office hours are Monday to Friday 9.00am to 5.00pm. We look forward to meeting you and being of service to you.